



Trans-Cultural Competency & Awareness (TCCA) Training

Date: Wednesday August 14, 2013

Time: 7-9:00pm

Location: 44 Torbay Rd

Points: 2 points, Category 1

Cost: \$25 NLDHA Members \$45 Non-Members

Please visit nldha.com to pay through Paypal

Course Description:

TCCA materials and resources were designed by immigrants from an immigrant perspective to enable health care providers to be better equipped in serving the various ethnic, religious, and linguistic groups of our province.

The module was developed to bring awareness of our population's diversity to the dental team in order to offer more effective services and communications.

The course involves:

- *Basic concepts of Culture and related items
- *Communication challenges of immigrants and the professionals
- *Role play and case studies
- *Transcultural resources and quiz
- *Recommendations

